



10 tips & tricks

to create a safe, satisfying
and clean healthcare facility

1. GET INVOLVED

Regardless of how you clean your floor, being involved in the equipment purchasing decision is crucial to your business.

Three options for your floor care program:

- Self or In-House Cleaning: Purchase equipment and supplies; hire labor
- Outsourced Cleaning: Buy 'the result' through use of hired cleaning contractors
- Hybrid Cleaning: Purchase equipment and supplies; outsource labor

2. VALIDATION

Clean smarter with asset management and business intelligence metrics, which allow you to:

- Objectively measure a clean environment
- Develop a consistent process that you can track across your facilities
- Isolate issues and make corrective actions quickly and cost-effectively

3. STAFF TRAINING

No matter which cleaning program you choose, staff must be properly trained to ensure consistency and quality.

- Thoroughly train your staff and provide job aids like wall charts and videos
- Build a successful on-boarding program and frequently retrain

4. PRIORITIZE

Make the biggest bang for your buck by focusing on the most noticed areas of your facility.

- Patient rooms, restrooms, and the corridors of the facility are more noticed than others

5. SPILL MANAGEMENT

Risk increases and image suffers when spills are left to sit. Typical slip-and-fall injuries cost employers \$47,000.¹

- Put in place a spill management process to increase safety for your patients and employees
- Utilize small automated scrubbers for quick cleaning and water pick-up, leaving the area dry and immediately ready for use



6. RIGHT PRODUCT AND EQUIPMENT

Partner with excellence when choosing a cleaning product manufacturer.

- Drop the mop: increase productivity and performance and reduce risk with mechanized cleaning
- Give your teams the proper tools to do their job with high quality, durable cleaning equipment
- Deploy robotics to clean floors while your staff focus on patient and staff areas

7. BATTERY & MACHINE MAINTENANCE

Good battery maintenance is essential for battery performance, extending battery life and increasing ROI.

- Charge your cleaning equipment's batteries fully each night for optimal performance
- Maintain performance by following the manufacturer's recommended daily maintenance procedures

8. USE OEM PARTS

Correct parts are important, and OEM parts are designed specifically for your machine.

- OEM parts offer better cleaning performance and help machines last
- Clean your pads and check squeegees after every use

9. PREVENTION AND FIRST IMPRESSIONS

85% of guests say visible cleaning is critically important.²

- By placing mats in the entryways, you can reduce dirt by up to 85%³
- Small, maneuverable scrubbers and vacuums should be used to prevent dirt from being tracked further into the facility

10. GO ODOR-FREE

Minimize exposure to potentially harmful chemicals and strong detergent odors.

- Detergent-free cleaning not only helps keep patient noses happy, but also reduces waste, decreases shipping costs and minimizes exposure to VOCs (volatile organic compounds)

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¹National Safety Council. (2020, September 10). Workers' Compensation Costs. National Council on Compensation Insurance's Workers Compensation Statistical Plan 2017-2018.

²<https://injuryfacts.nsc.org/work/costs/workers-compensation-costs/>
³<https://www.deloittedigital.com/content/dam/deloittedigital/us/documents/offering/offering-20200626-safety-cleanliness-covid.pdf>

³Engel, J. (2021, April 7). Winter Floor Care Tips for Facility Managers. Cleaning & Maintenance Management. <https://www.cmmonline.com/articles/how-to-keep-floors-clean-in-winter-and-reduce-costs>