



## Mason City Schools Uses ec-H2O Technology and Tennant True™ Service to Keep its District Running Smoothly

Founded in 1911, Mason City Schools is an award-winning Ohio school district with more than 10,000 K-12 students. The district's mission is to deliver excellence every day for all students by ensuring high impact learning, engaging parents and community, and providing a safe and nurturing environment.

The district's Buildings, Grounds and Maintenance employees are responsible for making sure the classrooms, hallways, cafeterias and gymnasiums in the district's eight schools are clean and inviting. In addition, staff members clean the bus garage, maintenance facility, district offices and the city's Community Center.

For the past nine years, the district has relied on Tennant machines to clean its vinyl composite tile flooring and carpeted areas. Mason City Schools has approximately 86 Tennant walk-behind and rider scrubbers and vacuums, including an ATLV® Riding Litter Vacuum.

### PROFESSIONAL AND QUICK SERVICE

To keep its approximately 35 walk-behind and rider machines in peak condition, the district uses the Tennant True™ Service Program. Under this program, the non corded equipment is on a quarterly planned maintenance schedule.

"Before we started using Tennant machines, we weren't happy with some of our vendors' repairs," said Jerry Pennington, assistant supervisor, Buildings, Grounds and Maintenance Department. "We're very happy with Tennant. Everyone is courteous and professional, the paperwork is always in order, and Jack Schaeffer, our Tennant service rep is very quick to provide service when we need him."

Pennington has 10 years experience in his current position, and he oversees custodial staff in cleaning and keeping Mason City Schools safe. District employees are on a daily cleaning schedule.



*"When I heard about Tennant's ec-H2O technology I didn't think it would work. No chemical? No way," said Pennington. "But when our rep, Kevin, came out and did a demo on the high school commons floor after lunch, that did it. I thought, 'This is pretty good. This is good equipment.'"*

—JERRY PENNINGTON, ASSISTANT SUPERVISOR, BUILDINGS, GROUNDS AND MAINTENANCE DEPARTMENT

## HIGH PERFORMANCE DEMANDS, 24/7

### 'NO CHEMICAL? NO WAY'

"I'm very satisfied with Tennant. We don't have any problems with service. It's very prompt – we call in the morning and he's here in the afternoon," said Pennington. "Jack is very knowledgeable, he fixes it and it's done. He makes recommendations on machines and tells us when things need attention. He's very conscientious about taking care of us."

Pennington also has a great relationship with Kevin Josche, Tennant account manager, who helps him determine the list of Tennant equipment he'll need before a new building is built. Josche also regularly demonstrates new equipment, including Tennant's revolutionary ec-H2O™ technology.

### RESPONSIBLE AND EFFECTIVE

Tennant Company's ec-H2O™ technology electrically converts plain tap water into a powerful cleaning agent without any added elements. As a result, ec-H2O poses no harm to the environment or to the people using the technology. It begins and ends as water, so handling and disposal are easy and safe; it uses 70 percent less water than traditional cleaning methods; it leaves no slippery detergent residue; it does not emit hazardous chemicals or release used detergent discharge; and it eliminates the costs associated with the use of traditional cleaning chemicals.

"I appreciate that with ec-H2O we can clean without using chemicals and we're saving money," said Pennington. "There's no chemical residue, so it's safer in a school environment, and it's easy to use. There is no need to mix chemicals and there's no foaming."

Pennington was very impressed with ec-H2O technology, and within six months after seeing the technology perform, the district has purchased three T7 Micro Rider Floor Scrubbers (and plans to buy another), and five T5 Walk-Behind Floor Scrubbers.

### TENNANT SERVICE FEATURES

- Our locally-based support network provides expert service at any time to any Tennant customer.
- Appointment times are scheduled within hours of each service request, and service representation typically arrives on-site in as few as 24 hours.
- ServiceLINK™ technology ensures quick, efficient responses and service representatives who arrive fully stocked with genuine Tennant parts.

### WINNING COMBINATION

Tennant's ec-H2O technology will help the district as it pursues Leadership in Energy and Environmental Design (LEED) certification, a program for the design, construction and operation of high performance green buildings. In addition, the eight ec-H2O machines will save the district approximately \$3,000 a year in chemical costs.

The Tennant *True*™ Service Program and ec-H2O technology has been a winning combination for Mason City Schools. "To eliminate high dollar repairs is a good investment. It's like maintaining your car, you can spend a little now or a lot later," said Pennington.



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