

Release Date:
May 14, 2024



Technical Service Bulletin

MODEL(S) AFFECTED: **T391** - North America Market
Models manufactured before production date: May 2024

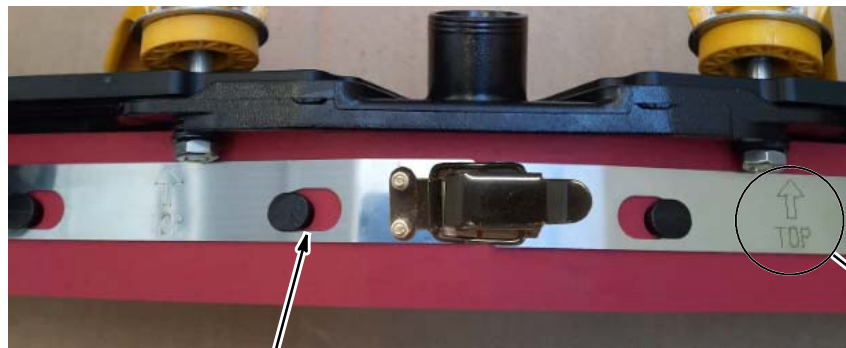
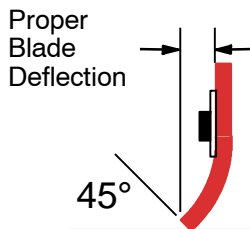
SUBJECT: A common issue has been identified where machine may not pick up water as expected. After evaluation, if the left and right squeegee blade retainer straps are inadvertently installed upside down, the straps will prevent the blades to properly deflect (bend at a 45° angle as shown below) to obtain optimum pick up performance.

PURPOSE: To resolve issue, simply install the straps according to the installation instructions described in the operator manual, also as shown in photo below.

NOTES: Standard warranty terms applies.
For models manufactured after April 2024, the retainer straps now include an indicator ("TOP" w/ arrow pointing upward) for installation guidance.

P/n 897653 Strap, Squeegee, Rear, RH
P/n 897654 Strap, Squeegee, Rear, LH
P/n 897613 Strap, Squeegee, Front, RH
P/n 897620 Strap, Squeegee, Front, LH

Squeegee blade retainer straps properly installed



Note: The slots in the strap are vertically off-centered. If the straps are installed upside down, the strap moves closer to the floor as shown below, restricting proper blade deflection.



Squeegee blade retainer straps installed incorrectly (upside down)