

Release Date:
April 21, 2021



Technical Service Bulletin

MODEL(S) AFFECTED: M17/T17

SUBJECT: Cleaning Technology, Detergent Metering, and Severe Environment reformatted to eliminate blank selections.

PURPOSE: Invalid selection(s) from Cleaning Technology, Detergent Metering, and Severe Environment Switch formatted as individual settings in Standard Configuration causing a dependent selection to become blank.

NOTES: Log service device into the Tennant Service via VPN connection to ensure service device is updated with the latest Tennant Service Diagnostics application. Latest Tennant Service Diagnostics application has an updated Cleaning Technology, Detergent Metering, and Severe Environment Switch combined setting selection to eliminate any chance of selecting an invalid setting for a scrubbing technology. Questions, contact the Tennant Customer Service Department at (800) 553-8033/ TNV contact 0031 (0) 413241242.

Warranty Information: Standard warranty terms apply.

PREVIOUS Tennant Service Diagnostic application with Cleaning Technology, Detergent Metering, and Severe Environment Switch formatted as individual setting selections sometimes causing a dependant selection to become blank.

With this **UPDATE** the Tennant Service Diagnostic application will combine these settings and eliminate the risk of selecting an invalid technology combination.

Conventional/Yes	= Detergent Metering
ec-H2O/Yes	= ec-H2O with Severe Environment
ec-H2O/No	= ec-H2O without Severe Environment
ES	= Extended Scrub
Conventional	= None of the above