

INSTRUCTION BULLETIN

No. 9022448 Machine: T7AMR-w/ST1 Scanning Tower Published: 03-2023 Rev. 00

ATTENTION! READ THIS FIRST!

THIS KIT IS PART OF TENNANT FIELD CAMPAIGN ECO-58. SPECIAL RETURN SHIPPING IS REQUIRED. PLEASE READ AND FOLLOW INSTRUCTIONS CAREFULLY.

Installation instructions for kit number 9022447

Kit installation must be performed by Tennant*True*[®] service or an authorized service provider.

SYNOPSIS:

This kit contains parts needed to replace the upper camera assembly or lower camera assembly on the ST1 scanning tower and return defective camera for repair.

1. Carefully open the shipping box, remove the contents from the shipping box, and set shipping box/packing material aside.

NOTE: **<u>Do</u>** Not</u> discard this shipping box or packing material. Shipping box/packing material will be used to return defective camera back for repair.

NOTE: Refer to BOM (Bill Of Materials) included at the end of IB 9022370 for complete list of all items included in kit 902247-Campaign Kit, Camera [ST1] or kit 9022446-Service Kit, Camera [ST1]. 2. Follow instructions, per IB 9022370, for replacing defective camera.

Each kit contains materials for replacing either the upper or lower camera. The work order should note which camera to replace - Contact T.A.C. (Tennant Assistance Center) if there are questions about which camera to replace.

There must be two kits if both cameras are being replaced.

3. Carefully pack defective camera into the shipping box saved in Step 1.

NOTE: Do not return unused items with camera being returned to Tennant. Discard unused items, or save for later use.

4. Use shipping tape (6) to completely seal the shipping box closed. Use as much tape as necessary to completely seal the box closed.

- 5. Remove/cover the existing label on the shipping box so the mailing information on the label cannot be read.
- 6. Affix the new return shipping label (5) onto the box.
- Send an email to technical.support@tennantco.com. Include completed repair order (FSM request number) and US Postal Service tracking number from the new shipping label in the email.
- 8. Deliver the package to post office for shipment.

TENNANT COMPANY 10400 Clean Street Eden Prairie, MN 55344-2650