

Orbio Limited Warranty

<u>Model</u>	<u>Rotationally Molded Components</u>	<u>Parts & Labor</u>	<u>e-Module/e-cell</u>	<u>Manifold Module</u>	<u>pH Probe</u>	<u>Battery</u>	<u>Travel</u>
5000-Sc	10 years	3 years/150,000 gallons/567,750 liters	3 years/90,000 gallons/340,650 liters pro-rated	-	-	-	90 days
os3	10 years	2 years/75,000 gallons/283,900 liters*	2 years/36,000 gallons/136,275 liters*	2 years/120,000 gallons/450,280 liters*	1 year	-	90 days
os3 Satellite System (incl. Water Softener)	1 year	1 year	-	-	-	-	90 days
100-T and 200-T Transport Carts	1 year	1 year	-	-		12 months prorated	None

*based upon the amount of MultiSurface Cleaner solution generated.

NEW MACHINE WARRANTY

Tennant Company warrants to the original end-user purchaser, for the above-stated periods (whichever comes first), that machines will be free from defects in workmanship and material, provided that machines are installed, operated and maintained in accordance with Tennant/Orbio written manuals and instructions.

This warranty does not apply to damage or failure caused by accident, freight damage, misuse, negligence, abuse, improper repair, or maintenance of the machines. Please refer to the Operator Manual for proper machine operation and maintenance instructions.

The warranty period begins on the installation date at the end-user site. A machine Installation/Warranty Report form included in the Operator Manual must be completed and returned immediately at the time of purchase. If proof of purchase is unavailable, the warranty begins ninety (90) days after the original sale to an Authorized Tennant/Orbio dealer.

Demonstrator machines purchased from Tennant carry the same warranty as a new machine.

LABOR AND TRAVEL WARRANTY

Tennant will, at its option, provide labor and travel or pay for outside repair for the above stated periods.

PARTS WARRANTY

Parts replaced or repaired under this warranty are guaranteed for the remainder of the warranty period. The parts warranty on batteries is pro-rated from the Tennant Company shipping date. The parts warranty on 5000-Sc e-modules is pro-rated based on solution generation quantity up to three (3) years. Consumable parts, expected to wear from normal use, are not covered under the parts warranty. These consumable parts include, but are not limited to: battery cables, casters, wheels, power cords, dispensing nozzles, hoses and filters.

REPAIR PARTS WARRANTY

After the warranty expires, repair parts supplied by Tennant are warranted against defects for the period of ninety (90) days, with the exception of lead acid batteries, 5000-Sc e-modules, os3 e-cells, and os3 pH probes. The repair parts warranty only covers parts, not labor or travel (see service labor section for terms).

- Lead acid batteries are pro-rated for twelve (12) months.
- 5000-Sc e-modules are pro-rated based on 35,000 gals/133,000 liters solution generation up to one (1) year.
- os3 e-cells are covered for 36,000 gals/136,275 liters solution generation or two (2) years (whichever occurs first).
- os3 pH probes are covered for one (1) year.

SERVICE LABOR WARRANTY

After the warranty period expires, labor and travel performed by a Tennant service representative are warranted for thirty (30) days from the date the repairs are completed. This Service Labor Policy does not cover work performed by any service company other than Tennant, and is restricted to the specific repair operation or component for which a claim is made.

DISCLAIMER TENNANT COMPANY EXPRESSLY DISCLAIMS ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TENNANT SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER DIRECT OR INDIRECT, INCLUDING, BUT NOT LIMITED TO, BUYER'S LOSS OF MATERIAL OR PROFITS, INCREASED EXPENSE OF OPERATION, BODILY INJURY, LOSS OF USE OF PROPERTY OR DOWNTIME.