

United States and Canada Industrial Limited Warranty



Machine Type	Model	Parts	Labor	Travel	Hour Meter
Scrubbers	T12 ⁵ , T16 ⁵ , T17, T20 ² , T981	36 Months	24 Months	6 Months	2000
	T1581	36 Months	24 Months	6 Months	1500
	T16 AMR ^{1,5}	36 Months ¹	24 Months ¹	6 Months ¹	2000
Sweepers	S20 ³ , 6200	24 Months	6 Months	6 Months	2000
	S30 ² , 800 ²	48 Months	6 Months	6 Months	2800
	Sentinel ⁴	24 Months	6 Months	6 Months	2400
	S10, S16	36 Months	6 Months	6 Months	2000
Scrubber / Sweeper	M17, M20 ² , M30 ²	36 Months	24 Months	6 Months	2000
Litter Vac	ATLV4300	24 Months	6 Months	6 Months	2000

¹ T16 AMR Sold date before Feb. 9, 2022: AMR related autonomy kit, electronics, & sensors: 1yr parts or 2000 hrs, no labor, & no travel coverage.

² T16 AMR Sold date on/post Feb. 9, 2022: AMR related autonomy kit, electronics, and sensors: covered for same terms as machine.

³ See EPA Emission Control Warranty Statement for details on the PSI Gasoline or LPG engine emission control system coverage.

⁴ See Evaporative Emission Control Warranty Statement for details on the evaporative emission control system coverage for machines equipped with the Kubota gasoline engine.

⁵ Hopper and water tank carry a 5-year or 5,000 hour (whichever occurs first) parts warranty.

⁵ TPPL batteries are non-pro-rated for eighteen (18) months.

NEW MACHINE WARRANTY

Tennant Company warrants to the original purchaser, for the above-stated periods (whichever occurs first), that machines will be free from defects in workmanship and material, provided that machines are installed, operated, and maintained in accordance with Tennant written manuals or other instructions.

The warranty period begins on the installation date at the end-user site. This warranty does not apply to damage or failure caused by accident, misuse, negligence, abuse, improper repair, or maintenance of the machines. Please refer to the Operator Manual for proper machine operation and maintenance instructions.

Demonstrator machines purchased from Tennant carry the same warranty as a new machine.

LABOR AND TRAVEL WARRANTY

Tennant will, at its option, provide labor and travel or pay for outside repair for the above-stated periods.

PARTS WARRANTY

Parts replaced or repaired under this warranty are guaranteed for the remainder of the warranty period. Consumable parts, expected to wear from normal use, are not covered under the parts warranty. Items that are covered on a prorated basis include tires (1 year) and lead acid, gel and AGM batteries (2 years). Lithium-ion batteries are warranted for five (5) years or 2000 charge cycles, whichever comes first. Industrial steel tray batteries are warranted through the manufacturer for five (5) years. All batteries must be used with an appropriate charger. Brushes that fail due to defect within one (1) year will be covered based on percentage of remaining bristle length. Fiber reinforced composite shrouds and Duramer™ shrouds, hoppers, solution, and recovery tanks are warranted for ten (10) years.

REPAIR PARTS WARRANTY

After the warranty period expires, all repair parts supplied by Tennant except batteries are warranted against defects for the period of ninety (90) days. Lead acid, gel and AGM batteries are covered on a prorated basis for twelve (12) months. Lithium-ion batteries are warranted for five (5) years or 2000 charge cycles, whichever comes first. Industrial steel tray batteries are warranted through the manufacturer for five (5) years. All batteries must be used with the appropriate charger. The repair parts warranty only covers parts, not labor or travel (see service labor section for terms).

SERVICE LABOR WARRANTY

Labor and travel performed by a Tennant service representative are warranted for thirty (30) days from the date the repairs are completed. This policy does not cover work performed by any service company other than Tennant Company, and is restricted to the specific repair operation or component for which a claim is made.

DISCLAIMER

TENNANT COMPANY EXPRESSLY DISCLAIMS ANY AND ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TENNANT SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER DIRECT OR INDIRECT, INCLUDING, BUT NOT LIMITED TO, BUYER'S LOSS OF MATERIAL OR PROFITS, INCREASED EXPENSE OF OPERATION, BODILY INJURY, LOSS OF USE OF PROPERTY OR DOWNTIME.

Tennant Company reserves the right to change its warranty policy without notice.