

# United States and Canada Previously-Owned Machine Limited Warranty



Machine Classification	Parts	Labor & Travel
Certified Rider	9 Months	3 Months
Certified Walk Behind	6 Months	2 Months
Tennant Used	1 Month	none
Tennant As-Is	none	none

## PREVIOUSLY-OWNED MACHINE WARRANTY

Tennant Company warrants to the original purchaser, for the above-stated periods, that machines will be free from defects in workmanship and material, provided that machines are installed, operated, and maintained in accordance with Tennant Company's written manuals or other instructions.

The warranty period begins on the installation date at the end-user site. This warranty does not apply to damage or failure caused by accident, misuse, negligence, abuse, improper repair, or maintenance of the machines. Please refer to the Operator Manual for proper machine operation and maintenance instructions.

## LABOR AND TRAVEL WARRANTY

Tennant Company will, at its option, provide labor and travel or pay for outside repair for the above-stated periods.

## PARTS WARRANTY

Parts replaced or repaired under this warranty are guaranteed for the remainder of the warranty period. Consumable parts, expected to wear from normal use, are not covered under the parts warranty. These consumable parts include, but are not limited to: belts, brushes, pad drivers, filters, squeegees, tires, skirts, battery cables, external hoses, and carbon brushes. Batteries (non steel tray) are covered on a pro-rated basis for twelve (12) months on Certified machines. New steel tray batteries purchased with Certified machines are covered on a pro-rated basis for twenty four (24) months and may be warranted by the manufacturer for five (5) years. Used batteries and battery chargers sold with machines have no warranty coverage.

## RETURN POLICY

Certified machines may be returned or exchanged within five (5) days of the delivery date if the machine does not meet end-user quality standards.

## REPAIR PARTS WARRANTY

After the warranty period expires, repair parts supplied by Tennant Company are warranted against defects for the period of ninety (90) days, with the exception of batteries which are covered on a prorated basis for twelve (12) months. The repair parts warranty only covers parts, not labor or travel (see service labor section for terms).

## SERVICE LABOR WARRANTY

Labor and travel performed by a Tennant Company service representative are warranted for thirty (30) days from the date the repairs are completed. This policy does not cover work performed by any service company other than Tennant Company, and is restricted to the specific repair operation or component for which a claim is made.

## DISCLAIMER

TENNANT COMPANY EXPRESSLY DISCLAIMS ANY AND ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TENNANT SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER DIRECT OR INDIRECT, INCLUDING, BUT NOT LIMITED TO, BUYER'S LOSS OF MATERIAL OR PROFITS, INCREASED EXPENSE OF OPERATION, BODILY INJURY, LOSS OF USE OF PROPERTY OR DOWNTIME.

*Tennant Company reserves the right to change its warranty policy without notice.*