



CUSTOM SOLUTIONS *SPOTLIGHT*

Your inside resource for solving unique customer needs

UL RATINGS FAQ AND MACHINE DESIGNATION MATRIX

WHAT IS UL?

► UL is a globally recognized, high-quality, third-party product safety testing company dedicated to promoting safe living and working environments. They provide globally recognized high quality third party product safety testing. UL is a standards writing agency as well as an NRTL (Nationally Recognized Testing Laboratory). Tennant uses UL as an NRTL to validate compliance of our machines to UL 558 (IC) or UL 583 (Battery) safety standards. For more information, visit their website here: <http://www.ul.com/global/eng/pages/>

WHY IS IT IMPORTANT FOR SOME CUSTOMERS?

- To the average customer, a UL listed machine assures them of a machine that has been tested for electrical and fire safety by a third party NRTL.
- Some customers need to sweep or scrub within buildings that are classified as hazardous locations by the NFPA (National Fire Protection Agency). When purchasing a sweeper or scrubber for these facilities, the correct UL Designation must be chosen for that particular hazardous location. This will provide the customer with a machine that has been previously tested with specific safeguards for their environment.

WHAT DO I NEED TO KNOW REGARDING UL AND TENNANT MACHINES?

► Only the "Authority Having Jurisdiction" over the building is allowed to determine which UL Designation is appropriate for the machine. Tennant employees cannot suggest this to our customers. Please read the UL Rating Quick Reference Sheet, saved on the Custom Solutions intranet page here: <http://marketing.tennantco.com/marketing/new-design/custom-solutions.asp>

DOES TENNANT OFFER EVERY UL RATING ?

► No, Tennant does not offer every available UL rating.

WHAT ARE THE UL RATINGS FOR OUR MACHINES?

► Many industrial machines have been approved with a UL rating, and it varies by machine which type of UL rating is available and whether it is standard or a custom solution. Please refer to the industrial machine [UL matrix sheet](#) on the Custom Solutions intranet page.

WHAT IF A UL RATING IS NOT OFFERED FOR THE MACHINE MY CUSTOMER IS INTERESTED IN?

► First, you can reference the industrial machine UL matrix sheet on the Custom Solutions intranet page. There are some ratings that are offered as a Custom Solution. If you do not see what your customer requires, feel free to contact the Custom Solutions team to see what is possible.

ARE COMMERCIAL MACHINES UL RATED?

► Yes, some of our commercial machines have a UL rating. For more information and details contact Jeff Kolka at jeff.kolka@tennantco.com.



**Underwriters
Laboratories**



Call or email your Custom Solutions Team with your unique customer needs.

Abby Liubakka: abby.liubakka@tennantco.com ▪ Dan Feyma: dan.feyma@tennantco.com

Visit the Custom Solutions page for more info : <http://marketing.tennantco.com/marketing/new-design/custom-solutions.asp>