



CREATING A CLEANER, SAFER, HEALTHIER WORLD.

# Tennant True<sup>®</sup> Gold Service

OPTIMAL PERFORMANCE DEPENDS ON PLANNED MAINTENANCE

TRUST Tennant True SERVICE TO DELIVER

- **TECHNICAL EXPERTISE** – Unmatched knowledge of Tennant equipment
- **COMPLETE PICTURE** – Immediate access to your machine’s full service history through ServiceLINK<sup>®</sup>
- **QUICK ANSWERS** – Tennant Tech Line is available, and staffed with our expert service representatives

Tennant True SERVICE KEEPS YOUR EQUIPMENT RUNNING AT ITS BEST

PLANNED MAINTENANCE	PERFORMANCE RESULT	BUSINESS BENEFIT
<ul style="list-style-type: none"> <li>• Squeegee pressure &amp; solution flow adjustments; squeegee turning or replacement</li> <li>• Vacuum fan filter cleaned or replaced</li> <li>• Hoses &amp; connections checked to prevent vacuum leaks</li> </ul>	Enhanced water pick-up	Reduced safety risk/ less slip and fall
<ul style="list-style-type: none"> <li>• Scrub head/pad driver adjustment</li> <li>• Brush/squeegee lift actuator adjustment</li> <li>• Brush motor adjustment</li> </ul>	Consistent cleaning (scrubbing) pattern	Positive facility image
<ul style="list-style-type: none"> <li>• Brush adjustment</li> </ul>	Enhanced debris pick-up	Reduced safety risk
<ul style="list-style-type: none"> <li>• Battery fluid level and connections checked</li> </ul>	Increased run time	Increased staff productivity
<ul style="list-style-type: none"> <li>• Hopper seals and dust filter shaker checked</li> <li>• Vacuum duct/hose/fan checked</li> </ul>	Improved dust control	Improved air quality
<ul style="list-style-type: none"> <li>• Alignment of brush, guards, belts, and chain adjustment</li> </ul>	Quieter operation	Quieter environment

TRUE quality. TRUE performance. TRUE peace of mind.



TENNANT Sales & Service Co. Minneapolis, MN 1.800.553.8033



PARTS AND SERVICE

# GAIN PREDICTABILITY AND CONTROL OF MAINTENANCE COSTS WITH GOLD SERVICE

	TennantTrue® GOLD SERVICE																					
<b>WHY DO YOU WANT IT?</b>	<ul style="list-style-type: none"> <li>• Assures peace of mind - maintenance and breakdown coverage</li> <li>• Provides budget management &amp; control</li> <li>• Helps maximize uptime &amp; equipment life</li> </ul>																					
<b>WHAT IS IT?</b>	<ul style="list-style-type: none"> <li>• Includes inspections/diagnostics, lubrications and adjustments of:               <table border="0"> <tr> <td>✓ Air Cleaner</td> <td>✓ Battery Power</td> <td>✓ Debris Pickup</td> </tr> <tr> <td>✓ Fuel Filter</td> <td>✓ Hydraulic Fluids</td> <td>✓ Brushes &amp; Squeegees</td> </tr> <tr> <td>✓ Van Fan Filter</td> <td>✓ Electrical Systems</td> <td>✓ Ignition Parts</td> </tr> <tr> <td>✓ Seals</td> <td>✓ Drive Chains/Belts</td> <td>✓ Oil &amp; Filter</td> </tr> </table> </li> <li>• Site visit, shop supplies, and labor</li> <li>• Breakdown service &amp; major components included:               <table border="0"> <tr> <td>✓ Battery</td> <td>✓ Scrub Brush Motors</td> <td>✓ Vac Fan Motor</td> </tr> <tr> <td>✓ Drive Assembly</td> <td>✓ Circuit Board</td> <td>✓ Propel Controller</td> </tr> <tr> <td>✓ ec-H2O™ Pump</td> <td>✓ ec-H2O Module</td> <td></td> </tr> </table> </li> </ul>	✓ Air Cleaner	✓ Battery Power	✓ Debris Pickup	✓ Fuel Filter	✓ Hydraulic Fluids	✓ Brushes & Squeegees	✓ Van Fan Filter	✓ Electrical Systems	✓ Ignition Parts	✓ Seals	✓ Drive Chains/Belts	✓ Oil & Filter	✓ Battery	✓ Scrub Brush Motors	✓ Vac Fan Motor	✓ Drive Assembly	✓ Circuit Board	✓ Propel Controller	✓ ec-H2O™ Pump	✓ ec-H2O Module	
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<b>WHERE IT WORKS?</b>	<ul style="list-style-type: none"> <li>• Usage up to 150 hours/month on large riders and up to 100 hours/month on small riders and walk-behind units</li> <li>• Light/medium environments</li> </ul>																					
<b>WHAT ARE THE REQUIREMENTS &amp; RESTRICTIONS?</b>	<ul style="list-style-type: none"> <li>• Minimum 2 visits per year</li> <li>• Not covered: Chemicals, pads, and customer abuse</li> </ul>																					
<b>WHAT ARE THE CONTRACT LENGTHS?</b>	<ul style="list-style-type: none"> <li>• Contracts from 3 to 5 years available</li> </ul>																					
<b>HOW DO I PAY FOR IT?</b>	<ul style="list-style-type: none"> <li>• Pre-pay full contract, or monthly</li> </ul>																					

## OUTSTANDING SERVICE FOR PEACE OF MIND

TennantTrue® Gold Service helps ensure your Tennant machines are ready to go whenever you need them. Our factory-trained service representatives have unsurpassed experience with Tennant equipment, enabling your machines to continue operating at peak performance. Control maintenance costs and obtain superior cleaning results for the life of your machine. Gold Service covers many major components, compared to select wearable parts for Silver Service, helping to maximize uptime while controlling your costs.

To learn more about TennantTrue® Service,  
call +1.800.553.8033 or email [info@tennantco.com](mailto:info@tennantco.com)

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